



# Cigniti

MANAGEMENT SYSTEM  
POLICY STATEMENTS

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## Quality Policy

Cigniti is committed to enhancing client satisfaction by consistently improving and delivering high-quality Digital Assurance and Engineering Services using IP-led tools.

## Information Security Policy

Cigniti is committed to protect all information assets with Confidentiality, Integrity and Availability along with clients' Intellectual Property (IP) while providing Digital Assurance and Engineering Services and maintaining continual improvement of Information Security Management System (ISMS) with the help of People, Process and Technology.

We accomplish this by ensuring the following:

- » **Confidentiality** of information is maintained by making it accessible only to authorized users while implementing proper authentication and access control.
- » **Integrity** of information is maintained by safeguarding the accuracy and completeness of the Information, and by protecting the processing ways to avoid unauthorized access or modification.
- » **Availability** of information to authorized users as and when needed, and as required by the business
- » Compliance with legal and contractual requirements, adhering to Intellectual Property (IP) rights, Data Protection and Privacy of personal information are met.
- » Proactively initiating business continuity practices to minimize the system failures and interruptions to business.
- » Information security awareness including cyber security and training to all the associates and other interested parties.

Any breach of ISMS and its related policies is considered as a serious offence and shall result in the consideration of appropriate actions up to and including termination of employment, contract or legal action.

## Medical Devices - Quality Policy

Enhancing client satisfaction by delivering services right on time which are fit to use, not once but always

Cigniti's commitment is guided by the following principles:

### **Client Focus and Support**

Ensure that our client's requirements are known and provide all clients with:

- » Unmatched technical expertise and support
- » Best-in-class responsiveness
- » Routine measurement and analysis of client satisfaction

### **Digital Assurance and Quality Engineering Services**

Anchored by our internal expertise, Cigniti shall provide medical software testing services which are:

- » Innovative solutions for leading edge technologies
- » Of the highest Quality
- » Offer the highest value for our customers
- » Deliver services on time

### **Compliance and Quality Management System**

Develop system, processes and assure employee training, which enables us to:

- » Meet all applicable local, state and National legal requirements.
- » Meet the highest standard of compliance of our business
- » Monitor and track the performance of Medical Devices Quality Management Systems
- » Drive improvement of our services related to system, process and products

## Occupational Health & Safety (OH&S) Policy

- » Cigniti Technologies Limited recognizes and accepts its responsibility as an employer for providing a safe and healthy workplace and work environment for its employees and others (contractors, visitors, and the public) who may be affected by its activities and services.
- » To eliminate hazards and reduce risks in Cigniti's services and activities, we shall comply with all the applicable OH&S legal and other requirements.
- » Ensure that the OH&S policy and related OH&S objectives are established and are compatible with the strategic direction of the organization be committed to a strong safety program that protects the health, safety and security of our employees, property and the public from risk of harm, including that arising from terrorism and ensure prevention of work-related injury and ill health to all by adopting all reasonably practicable means educate, train and motivate employees to carry out tasks in a safe and responsible manner and encourage consulting and participation of employees, service providers/contractors and workers' representatives in risk identification and evaluation and protect employees from reprisals when reporting incidents, hazards, risks and opportunities be committed to documentation, maintenance and continual improvement of the OH&S management system.