

Cigniti: Business Overview & Key Metrics



Cigniti is a globally recognized player in Specialized Quality Engineering Services and an emerging leader with Digital offerings

Business Overview

- Founded in 1998, Cigniti is a global player in Specialized Quality Engineering Services
- It offers **Services** including Traditional Quality Assurance & Testing, Quality Engineering, Digital Testing and many more services
- 2100+ Employees worldwide, 1800+ testers
- **200+** Active customers including **49** Fortune 500 Customers
- Differentiator: IP led approach to digital through BlueSwan Platform
- Key Verticals: BFSI, Travel & Hospitality, HealthCare
- Shareholding Pattern: 37.37% Promoters, 62.63% Public holding

Awards & Recognitions

- World's first Independent Quality Engineering Services Company to be appraised at CMMI-SVC v1.3, Maturity Level 5, and we also are ISO 9001:2015 & ISO 27001:2013 certified
- Positioned as a 'Star Performer' and 'Major Contender' in the Everest Group PEAK Matrix. 3 years in a row.
- Positioned in Gartner's Magic Quadrant for Application Testing Services, Worldwide for 3 years in a row.
- Recognized as a Leader by **NelsonHall** in NEAT charts for Software Testing, for 3 years in a row as a Leader in the Digital & Consulting market segments.

Customers A strong client base of 200+ **Active Customers** Bank of America 🤎 Hertz. SUB 1/2 C AstraZeneca

Deeply interconnected in rich ecosystems **Hewlett Packard** Enterprise **OASymphony**

Partners



Cigniti: A Global Leader in Specialized Quality Engineering Services



Financial Overview

Business Metrics Q2FY19

Revenues: 205 Cr.

EBITDA: 37 Cr.

PAT: 50 Cr.

Business Metrics H1FY19

Revenues: 400 Cr.

EBITDA: 65 Cr.

PAT: 88 Cr.

Q2FY19 Operational Highlights

- The Company's Revenue from operations for the quarter under consideration stood at Rs 204.96 crore as against Rs 169.02 crore in Q2FY18.
- EBIDTA for the September quarter was at Rs 37.14 crore and EBIDTA margin stood at 18.1%.
- ❖ Other income includes Net foreign exchange gain of Rs. 684.12 lakhs for the quarter ended September 30, 2018 (net foreign exchange gain of Rs. 566.99 lakhs for the quarter ended June 30, 2018) and export incentive of Rs. 1,646.23 lakhs pertaining to the period from April 2015 to September 2018 recognized in the current quarter based on the duty scrips grant received/receivables.
- ❖ The company's Net Profit for Q2FY19 stood at Rs 49.53 crore as against Net Profit of Rs 9.81 crore in Q2FY18.

Company Overview

Headquartered in Hyderabad, India, Cigniti is North America's largest Independent Quality Engineering Services company with operations in 13 countries. It offers wide variety of QA testing services including Testing Advisory & consulting leveraging IP (BlueSwan) for Digital transformation.









Awards & Recognitions













Partners











Cigniti's Core Service Offerings for Large Enterprise Clients



Quality Engineering and Specialized Offerings



- Performance Engineering
- Service Virtualization
- Test Data Management
- Tools Streamlining
- End to End Automation
- DevOps Enablement
- Test Environment Management
- Resiliency and Reliability Testing

Quality Assurance and Traditional Offerings



Generation Offerings

Digital and Next



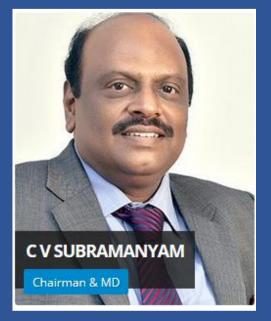
- Security Testing
- Functional Testing
- Test Automation
- Globalization Testing
- Performance Testing
- Compatibility Testing
- Regression Testing

IoT Assurance

- Cloud Assurance
- Omni and Multi-Channel Testing
- Robotics Automation
- Mobile Testing
- Customer Experience Testing

Board Members

















Led by Dedicated Promoters & Managed by Professional Leadership Team





C V Subramanyam, Chairman and Managing Director

- In 1998, Mr. Subramanyam founded Chakkilam Infotech Pvt. Ltd. as an IT services company providing IT solutions
- Successfully took the company public in 2004
- Holds a Bachelors in Commerce and Law and Post Graduate Diploma in Business Management



Srikanth Chakkilam, Chief Executive Officer, Cigniti Technologies Inc.

- Drives client acquisition strategies, provides oversight to Sales, sets business targets, and maintains the P&L and related activities
- Key decision maker in the vision and growth of Cigniti & plays a vital role in evaluating, analyzing & deciding Cigniti's pursuits related to inorganic growth
- Focused to build a highly successful, impactful and ethical business in all forms
- Has an MS from the University of Southern California



Krishnan Venkatachary, CFO

- Mr. Krishnan brings to Cigniti over 25 years of experience spanning global financial operations.
 Is a qualified ACA, ACS and FCMA
- Previous experience: Yashoda Hospitals, Flagstone Underwriting Support Services, VisualSoft Technologies, Baan Info Systems



Pradeep G, CTO & President (North America West)

- Mr. Pradeep as CTO is responsible for revenue targets and business growth for Cigniti's NA West operations. He is an industry thought leader in software testing with over 15 years of experience
- Previous experience: Cognizant Technology Solutions, HTC Global services



Kalyana Rao Konda, President (North America East)

- Mr. Kalyana drives the growth of Cigniti's NA East business to meet the co-located testing services requirements in the US. Is a certified Project Management Professional (PMP) and a Certified Software Quality Analyst (CSQA)
- Previous experience: AppLabs, Virtusa, and Baan



Raghu Krovvidy, EVP – Delivery, Process & ESG

- Mr. Raghu manages Global Delivery on a day to day basis across all GEOs and verticals for Cigniti
- Previous experience: 20+ years. Accenture, AppLabs, IRIS Digital & NIIT



Jagdish Kumar, SVP - ICT

- Jagdish heads ICT function at Cigniti. Over 25 years of experience in various global roles spanning IT Strategy & others
- Previous experience: JDA, OpenText, BaaN, HCL



Nanda Padmaraju, SVP – ROW

- Mr. Nanda heads sales for the UK and EU regions. Brings in more than 18 years of global IT expertise along with strong financial acumen
- Previous experience: AppLabs, Satyam Computer, IBM & Sharp Protech



Rajesh Sarangapani, VP – Delivery, Practices

- Mr. Rajesh manages technology COE's and Innovation. Over 20 Years of experience in software testing
- Previous experience: Accenture, AppLabs, Amundi Pioneer, Virtusa & Baan



Shyam Patiolla, VP - Human Resources

- Mr. Shyam heads Global HR function for Cigniti. HR Professional with over 18 years of experience in Global and Indian organizations
- Previous experience: Honeywell, SSI Technologies, BPL Engineering

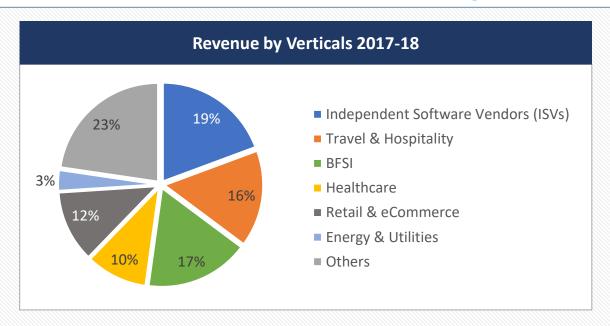


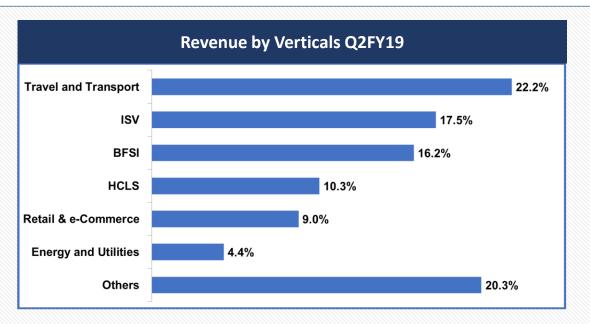
Subhendu Pattnaik, AVP – Marketing & IST

- Subhendu heads Global Marketing & Demand Generation. 15+ years of experience & proven track record in leading 360-degree Marketing
- Previous experience: Infosys, Tata BSS, FINO, Mindfire

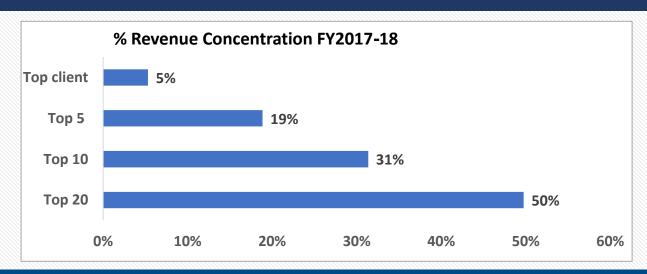
Diversified Client base Leading to Better Stability

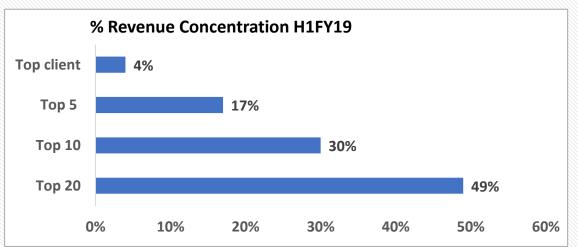






The revenue concentration in top accounts has decreased significantly from FY17 to FY18, implying higher revenue stability in future

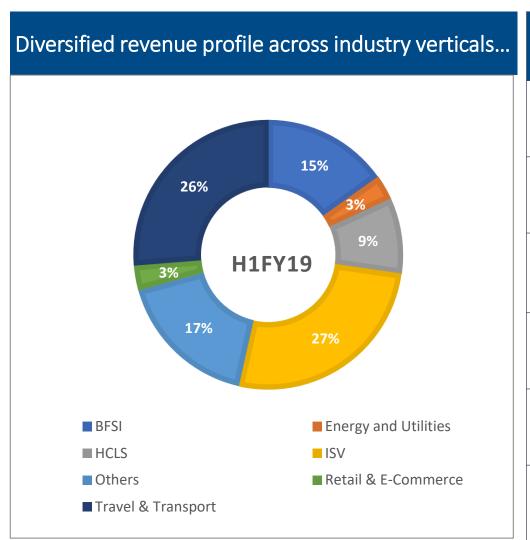




Marquee Clients Across Industry Verticals



In high-spend Industry verticals, Cigniti has marquee clients.



Verticals	Key Clients
BFSI	SYNOVUS Bank of America Heartland PAYMENT SYSTEMS: LEXET FINANCE INSURANCE
Energy &Utilities	PPL companies ONCOR LEWIS Tantalus
Healthcare & Life Sciences	AstraZeneca optos DELTA DENTAL NAPIER Healthcare Cipic SSCGIAXOSmithKline BlueShield NUANCE TABASCRIPTION SERVICES
Travel & Hospitality	Best SOUTHWEST AIRLINES IndiGo Hertz. Hertz. Air Asia
Media & Technology	FREEMAN MP ONCR OMNIGON
Retail & e-commerce	SUBVILLE Snapdeal (C&S Wholesale Grocers

Financial Highlights Q2FY19



(in Millions)	Q2FY19	Q1FY19	Q2FY18	Q-o-Q	Y-o-Y
<u>Income</u>					
Revenue from operations	2,050	1,947	1,690	5%	21%
Revenue from operations (\$M)	29.53	29.28	24.50	1%	20%
<u>Expenses</u>					
Employee benefit expense	1,164	1,184	1,188	-2%	-2%
Other expenses	514	481	362	7%	42%
EBITDA	371	282	140	32%	166%
% EBITDA	18.1%	14.5%	8.3%		
Depreciation & Amort	7	7	7	-	-
EBIT	364	275	133		
Other Income	235	59	23	310%	1115%
Finance costs	36	38	47	-8%	-25%
PBT (before exceptional items)	563	296	109	90%	417%
Exceptional items	-	-	-	-	-
PBT	563	296	109	90%	417%
Tax	68	-95	11	-	520%
PAT	495	391	98	26%	405%
EPS (Basic)	18.0	14.3	3.70		

Financial Highlights H1FY19



INR in Millions	H1FY19	H1FY18	Y-o-Y
<u>Income</u>			
Revenue from operations	3,997	3,375	18%
Revenue from operations (\$M)	58.81	48.91	20%
<u>Expenses</u>			
Employee benefit expense	2,349	2,407	-2%
Other expenses	362	995	20%
EBITDA	653	141	363%
% EBITDA	16.3%	4.2%	
Depreciation & Amort	14	14	-
EBIT	639	127	403%
Other Income	293	17	1649%
Finance costs	74	91	-18%
PBT (before exceptional items)	858	53	1519%
Exceptional items	-	-	-
РВТ	858	53	1504%
Tax	(29)	12	-
PAT	887	41	2052%
EPS (Basic)	32.36	1.55	

Cigniti's Income statement



	FY16	FY17	FY18	H1FY19
<u>Income</u>				
Revenue from operations	5,948	6,193	6,933	3,997
Revenue from operations (\$M)	90	94	108	58.81
<u>Expenses</u>				
Employee benefit expense	3,937	4,513	4,701	2,349
Other expenses	1,032	1,900	1,715	362
EBITDA	979	-221	517	653
% EBITDA	16.5%	-3.6%	7.5%	16.3%
Depreciation & Amort	113	170	27	14
EBIT	867	-390	490	639
Other Income	33	3	9	293
Finance costs	60	161	170	74
PBT (before exceptional items)	840	-548	320	858
Exceptional items	-	-3,321	-	-
PBT	840	-3,869	329	858
Tax	344	79	8	(29)
PAT	497	-3,948	322	887
EPS (Basic)	19.9	-151.1	12.1	32.36

Cigniti's Balance Sheet



	2016	2017	2018	H1FY19
Property Plant & equipment	285	88	69	146
Goodwill	549	549	549	549
Capital WIP	643	-	-	-
Other intangible assets	581	-	-	-
Financial assets				
Loans	38	35	34	34
Other non-financial assets	-	2	2	-
Deferred tax assets net	10	50	-	-
Other non current assets	1,251	15	14	-
Sub total	3,357	739	667	729
Current assets				
Financial assets				
Loans	5	170	178	27
Trade receivables	1,115	1,035	1,147	1,376
Cash and cash equivalent	40	158	179	384
Other Bank balances	2	4	4	1
Other current financials assets	2	1	2	111
Current tax assets net	19	14	3	1
Other current assets	1,624	159	201	138
Sub total	2,806	1,540	1,714	2,038
 Total	6,163	2,279	2,380	2,767

	2016	2047	2040	114 57/4 6
	2016	2017	2018	H1FY19
Equity & Liabilities				
Equity share capital	255	265	272	275
Other equity	3,126	-673	-204	586
Sub total	3,381	-408	69	861
Non-current liabilities				
Financial liabilities				
Borrowings	-	204	148	-
Long term provisions	28	52	65	69
Deferred tax liability	24	-	-	-
Sub total	52	256	213	69
Current liabilities				
Financial liabilities				
Short term borrowings	1,184	1,188	1,110	930
Trade payables	992	523	542	610
Other current financial liabilities	-	62	63	21
Short term provisions	12	15	18	28
Current tax liability, net	364	291	162	101
Other current liabilities	178	351	203	148
Subtotal	2,731	2,431	2,099	1,837
Total	6,163	2,279	2,380	2,767

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India

Hyderabad

Cigniti Technologies Ltd.
6th Floor, ORION Block, "The V" (Ascendas)
Plot #17 Software Units Layout
Madhapur, Hyderabad-500081

US

Cigniti Technologies Inc. 433 E Las Colinas Blvd, Suite 1300, Irving, TX 75039

Australia

Cigniti Technologies (Australia) Pty Ltd Level 9, 401 Collins Street VIC 3000 Australia

Canada

Cigniti Technologies Canada Inc Williamson – Dickie Canada Co., Manulife Corp. Park, 6711 Mississauga Road, Ontario.

US

630 Freedom Business Center, 3rd Floor, King of Prussia, PA 19406

UK

Cigniti Technologies (UK) Limited
1 Fore Street
London EC2Y 9DT

South Africa

Cigniti Technologies Ltd.
Ballyclare Place, 14 Ballyclare
Drive, Bryanston 2021

UAE

Cigniti Technologies Ltd. 2W 403b PO Box – 54756 Dubai Airport Freezone Dubai, United Arab Emirates